


1 – Eligibility and Overview of the PML Reading Service

If you have received a Sandoz Case Number, you are eligible to submit imaging data for the PML Second Opinion Reading Service. This service provides an expert neuroradiological assessment regarding the possible presence of Progressive Multifocal Leukoencephalopathy (PML).

Imaging datasets must be uploaded through the secure web portal:

<https://www.jung-diagnostics.de/pml>

 pml@jung-diagnostics.de

Please zip the data before you upload it.


Your name *

Your email address *

Subject

Message

Please add an attachment


Select files or drag them onto this area

Sandoz Case Number *

The Case Number that was provided to you when you reported the incident to Sandoz.

Institution

The Name of your Institution

Your message will be available for download by the recipient for 180 days

Only DICOM format is accepted. After the upload is completed:

- All DICOM data is de-identified
- Personal identifiers are removed
- All processes comply with the General Data Protection Regulation (GDPR)

Important notes:

- The Sandoz Case Number is mandatory.
- Upload is disabled if no case number is entered.

All studies are reviewed by an internationally recognized neuroradiologist with expertise in PML imaging.

The PML reading service is supported by Sandoz.

2 – Prepare the Imaging Datasets

1. Export the complete imaging study from your PACS system in DICOM format.

Please ensure that:

- The entire study is included (all sequences)
- The original DICOM folder structure remains unchanged
- Files are NOT converted to JPG, PNG, or other formats

Recommended modalities:

- MRI brain
- Follow-up examinations if available

2. Compress the Data

Compress the complete DICOM folder into one ZIP file before uploading.

Windows (1. Right-click the DICOM folder; 2. Select Send to → Compressed (zipped) folder)

Mac (1. Right-click the DICOM folder; 2. Select Compress)

Important notes:

- Upload one ZIP file per case
- If your dataset exceeds several GB, please ensure a stable connection

3 – Enter contact information

Before uploading the data, please provide your contact details.

Required information:

- Name
- Email address
- Sandoz Case Number

The email address will be used to deliver:

- Upload confirmation
- The final neuroradiological report
- Any follow-up questions we might have regarding the data

Please ensure that the email address is entered correctly.

Fields labeled Subject or Message are not processed by the system.

If you need to communicate additional clinical or technical information, please contact:

pml@jung-diagnostics.de



pml@jung-diagnostics.de

Please zip the data before you upload it.

Your name *
John Doe

Your email address *
j.doe@institution.com

Subject

Message

4 – Upload Imaging Data and Enter Case Details

Upload your compressed imaging dataset via the web portal.

Upload Procedure

1. Drag and drop your ZIP file into the upload area.

or

2. Click “Files” (highlighted in green) to select your file via the file explorer.

Enter Required Information

You will also be asked to enter:

- Institution Name (optional, but it helps us identify your data if questions should arise)

After entering the information:

Click “Send message” to initiate the upload.

Once the upload is completed:

- The case will be registered in the system
- You will receive a confirmation email

Processing Time

The expert review typically takes a few business days.

Attached file(s):

demo_data.zip 194.88 KB ×

Remove all

Add file(s)

1 file (194.88 KB)

Sandoz Incident ID *
13622493

The Incident ID that was provided to you when you reported the case to Sandoz.

Institution
Radiological Test Center

The Name of your Institution

Your message will be available for download by the recipient for 180 days

Send message

5 - Receiving the Report



After the neuroradiological review has been completed, the report will be made available for download.

You will receive an email containing a secure download link.

Emails will be sent from:

- no-reply@jung-diagnostics.teambeam.de
- pml@jung-diagnostics.de

The download page opens in your browser.

Download Procedure

1. Open the email notification.
2. Click the download link.
3. The report download page will open in your browser.
4. Download the final report (PDF).

Please store the report in accordance with your institutional documentation policies.